



Job reference
BB01773851



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0800 316 9800
Our lines are always open

15 September 2026

We're improving the wastewater network in your area

Hello,

Earlier this year, we wrote to you about our **Compton Infiltration Management Project**. As part of this work, we'll be improving sections of the wastewater network near **Aldworth Road** and **Coombe Road**. These improvements are part of our long-term investment programme to help reduce groundwater entering the sewer network during wet weather, improve the performance of local sewers and help reduce the risk of storm overflows.

What we're doing

We'll be carrying out sewer lining and sealing works using specialist 'no-dig' techniques. This means installing a watertight liner inside existing sewer pipes to help keep groundwater out of the wastewater network.

To carry out this work safely, we'll need to **close sections of Aldworth Road and Coombe Road** during our working hours. **Signed diversion routes will be in place while the closures are active**, and the roads will reopen outside of working hours wherever possible. We appreciate road closures can be disruptive, but they're the safest and quickest way for us to complete this important work.

When we'll be working

Location: Aldworth Road and Coombe Road, Compton, Berkshire

Start date: 12 October 2026

Expected completion date: 6 November 2026*

Expected duration: Approximately 4 weeks*

** Dates and durations are indicative and may change as the programme progresses. We'll provide updates where significant changes are required.*

Working hours

We'll usually be working **Monday to Friday**, from **8am to 6pm**. In some circumstances, we may also need to work on Saturdays (**8am to 6pm**) or Sundays (**9am to 4pm**). The work will be carried out in phases, and our working area will move as each section is completed.

What this means for you

While we're working in your area, you may notice:

- Our teams and vehicles on site
- Temporary traffic management
- **Temporary road closures during working hours**
- **Signed diversion routes**
- Some construction noise during working hours

We'll do everything we can to minimise disruption and keep local people informed throughout the work. We'll maintain access for residents, businesses and emergency services wherever possible. Road closures will only be in place **during working hours** and will be removed outside of these times

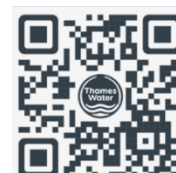
Planned work area and diversion route



This map shows the approximate location of the planned sewer lining works, including the section of road affected by temporary traffic management and the signed diversion route that will be in place while works are being carried out. Pedestrian, residential and emergency access will be maintained throughout the works.

Need extra support?

If you or someone you know may need extra help, our free Priority Services Register can provide additional support when it's needed. Scan the QR code in this letter to find out more and register, visit thameswater.co.uk/priorityservices or call **0800 009 3652**



If you have any questions about this work, we're here to help. Please call **0800 316 9800** and quote the reference number shown at the top of this letter. If you're a business customer, your retailer may also be able to help with questions about the work.

George Allaway

Customer Experience Coordinator